

### COMBINED CUSTOMER STATEMENT

#### **Statement Date**

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Customer Care Information

Toll Free 877-247-ALLY (2559) www.ally.com

107893/260431//107893/0000/000000/473303 000 01 000000 JUAN C HURTADO 420 E RANDOLPH ST GLENDALE CA 91207-1451

# CUSTOMER STATEMENT

Account Name	Account Number	Beginning Balance	Ending Balance
Money Market Savings	xxxxx2268	\$13,966.16	\$13,976.09
Total Account Balances:		\$13,966.16	\$13,976.09

If you only have a Certificate of Deposit(CD) account with us, you will receive a quarterly statement. If you have a savings or checking account with us, then we will make your statement available for all of your accounts, including CDs, monthly by mail or electronically. If you have a CD with electronic transfers, you will receive a monthly statement for any month an electronic transfer occurs.

See why customers have rated the Ally Online Savings Account 4.3 out of 5 stars: Rates consistently among the most competitive in the country. Plus, no monthly maintenance fees. To learn more, call us 24/7 at 877-247-ALLY (2559) and press "0" to speak to a live person or visit allybank.com.

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**Customer Care Information** 

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Money Market Savings Summary For: Juan C Hurtado

#### Account Number: xxxxx2268

Product: Money Market Savings Account

Open Date: 11/18/2012

Ending Balance, as of 06/15/2013	\$13,976.09		
Deposits and Other Credits Interest Paid This Period ATM Fees Reimbursed Withdrawals and Other Debits	\$0.00 \$9.93 \$0.00 \$0.00	Annual Percentage Yield Earned Average Daily Balance This Period Interest Paid Year to Date	0.84% \$13,966.48 \$70.13
Beginning Balance, as of 05/16/2013	\$13,966.16	Days In Statement Period	31

Overdraft Fee Summary	This Period	Year-to-Date	
Overdraft Items Paid	\$0.00	\$0.00	
Overdraft Items Returned	\$0.00	\$0.00	

Activity				
Date	Description	Credits	Debits	Balance
05/16/2013	Beginning Balance			\$13,966.16
06/15/2013	Interest Paid	\$9.93	-\$0.00	\$13,976.09
06/15/2013	Ending Balance			\$13,976.09

Send Correspondence to: Ally Bank P.O. Box 951 Horsham, PA 19044

Horsham, PA 19044 Philadelphia, PA 19101-3625 To receive prompt credit of your deposit, please mail to the Deposit address listed above. Checks which are not made payable to Ally Bank should be properly endorsed. Deposits received at any other address

may be subject to delays. Do not send correspondence with your deposit(s).

#### Regulatory Requirement:

#### In Case of Errors or Questions about Your Electronic Transfers:

- Telephone us at: Ally Bank Customer Care, 1-877-247-ALLY (2559)
  Or
- Write us at: Ally Bank Customer Care, P.O. Box 2554, Cranberry Twp, PA 16066

Contact us as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we send you or make available to you the FIRST statement on which the problem or error appeared.

Tell us the following information:

- Your name and account number
- The dollar amount of the suspected error
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information

If you tell us orally, we may require you send us your complaint or questions in writing within ten (10) Business Days.

Send Deposit to:

P.O. Box 13625

Ally Bank

We will determine whether an error occurred within ten (10) Business Days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or question. If we decide to do this, we will credit your account within ten (10) Business Days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 Business Days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to ninety (90) days to investigate your complaint or question. For new accounts, we may take up to twenty (20) Business Days to credit your account for the amount you think is in error.

We will tell you the results within three (3) Business Days after completing our investigation. If we decide there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

Check Number	Amount
Check Number	Amount
Total	

CHECKS OUTSTANDING

## **TO BALANCE YOUR ACCOUNT**

- 1. Enter Ending balance from this statement:
- 2. Add deposits recorded in your checkbook but not shown on this statement. Enter the interest earned deposit into your checkbook.
- 3. Total (1 and 2 above)
- 4. Enter "Checks Outstanding" Total

**Balance:** (3 less 4 should equal your checkbook balance)

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For recurring transactions and other inquiries, please call

the phone number above.

# COMBINED CUSTOMER STATEMENT

107893-03-03